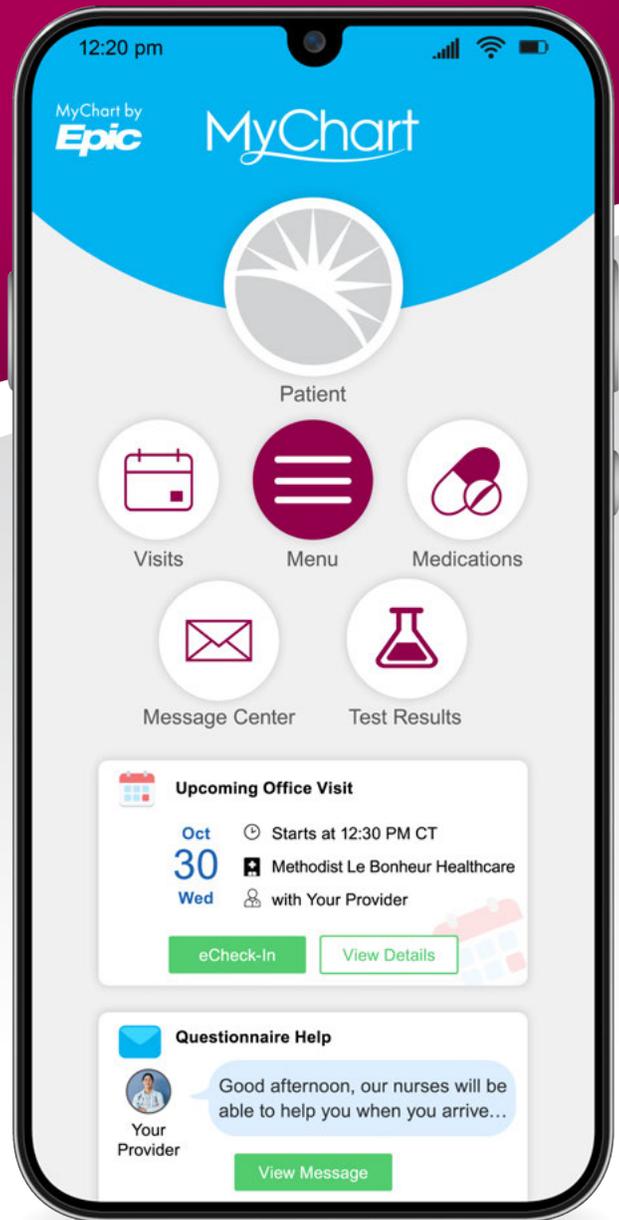


Get connected with MyChart.

MyChart is your secure online patient portal that allows you to manage your care no matter where you are.

- **Schedule appointments**
- **View test results**
- **Message your provider**
- **Request prescription refills**
- **Manage care for your whole family**
- **View and pay bills, pre-payments and balances**



MyChart® is a registered trademark of Epic Systems Corporation.

Sign up today!

Ask your healthcare team for a one-step sign up link or learn more at www.methodisthealth.org/MyChart by scanning the QR code.



Getting Started with MyChart

Step One: Access MyChart

- On your computer, go to www.methodisthealth.org/MyChart. OR
- On your mobile device, download the **MyChart app** using the instructions below.
 - Open the Apple App Store (if you have an iOS device) or the Google Play Store (if you have an Android device).
 - Search for MyChart. Look for the following logo to make sure you have the right app, then install.



- Tap Open or find the MyChart icon on your device and tap to open it.
- Follow the setup prompts, then search and select Methodist Le Bonheur Healthcare from the list of organizations.

Step Two: Sign Up for a MyChart Account

In many cases, you'll need an activation code, which you may have received on an After Visit Summary or in a letter, text message or email from Methodist Le Bonheur Healthcare. You must be 14 years of age or older to create a MyChart account.

If You Don't Have an Activation Code, Request One Online:

- On the MyChart login screen, click Sign Up.
- Click Sign Up Online.
- Supply personal verification items, such as the last four digits of your Social Security number and your date of birth, then have a verification code sent to your email address or mobile phone. Create a username and password to finish setting up your MyChart account.

If You Do Have An Activation Code, Sign Up:

- From the MyChart login screen, click Sign Up.
- Enter your activation code and other personal verification items, such as the last four digits of your Social Security number and your date of birth. Click Next.
- On the next screen, choose the following:
 - MyChart username. Choose something that others wouldn't be likely to guess but is easy for you to remember. It cannot be changed at any time.
 - Password. Choose a unique combination of numbers and letters, using both uppercase and lowercase letters and at least one special character. Your password must be different from your MyChart username. Choose a password that you don't use for other websites.
 - Security question. Choose a question you can use to verify your identity if you forget your password. The answer you enter cannot include your MyChart password.
- On the next screen, enter your email address if you would like to receive email alerts.

To learn more about MyChart's features and see common questions and answers, visit www.methodisthealth.org/MyChart.

Need help? Call our MyChart Help Desk at **901.516.0901**
Monday – Friday 8 a.m. – 5 p.m.