



Health Maintenance

Addressing Care Gaps with Epic's Health Maintenance

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What are Care Gaps?

Clinical Care Gaps are represented by **Health Maintenance**, which is Epic's clinician-facing tool that tracks all care gaps a patient is currently overdue for, will soon be overdue for, and has already completed. Care gaps are usually patient tasks or orders needed to keep a patient's chronic or preventative care up to date. Some examples of care gaps include a routine colonoscopy, a Hepatitis C screening, or an immunization.

The **Health Maintenance** activity can be configured so that clinicians are notified when a care gap is due for a given patient. An alert will appear within the patient's chart which, if opened, reveals care gaps that have gone unaddressed within a timeframe. The alert may appear in Storyboard, a patient's SnapShot or within the Health Maintenance activity itself, as well as other patient lists, reports and the multiple provider schedule.

The screenshot displays the 'Health Maintenance' section of the Epic EMR interface. On the left, a sidebar shows 'LAST 3YR' with 'No visits' and 'No results', and 'CARE GAPS' with a list of overdue vaccines: Hepatitis B Vaccines (1 of 3 - 3-dose series), MMR Vaccines (1 of 1 - Standard series), Varicella Vaccines (1 of 2 - 2-dose childhood series), DTaP/Tdap/Td Vaccines (1 - Tdap), and Influenza Vaccine (1). The 'PROBLEM LIST (0)' is also visible. The main area, titled 'Care Gaps', is divided into two sections: 'Overdue' and 'Due Soon'. The 'Overdue' section lists four vaccine series, each with a 'Never done' status. The 'Due Soon' section shows an 'Influenza Vaccine (1)' due on 'SEP 1 2024'.

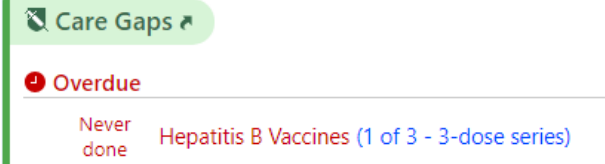
Care Gaps	
Overdue	
Never done	Hepatitis B Vaccines (1 of 3 - 3-dose series)
Never done	MMR Vaccines (1 of 1 - Standard series)
Never done	Varicella Vaccines (1 of 2 - 2-dose childhood series)
Never done	DTaP/Tdap/Td Vaccines (1 - Tdap)
Due Soon	
SEP 1 2024	Influenza Vaccine (1)

How to Update Care Gaps with Health Maintenance

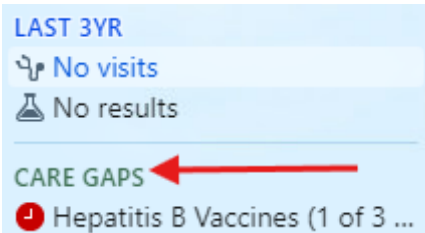
Each patient's chart should be properly abstracted from legacy systems. This is the best way to update a patient's health maintenance activity. However, for care gaps that rely on orders or labs that may not be in the system, use the patient's legacy chart to appropriately address the topic.

1. Open the patient's chart in **Hyperspace**.
2. Navigate to the **Health Maintenance** activity via **Snapshot (a)**, **Storyboard (b)**, or **Chart Search (c)**.

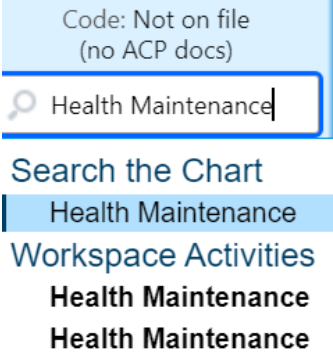
a.



b.

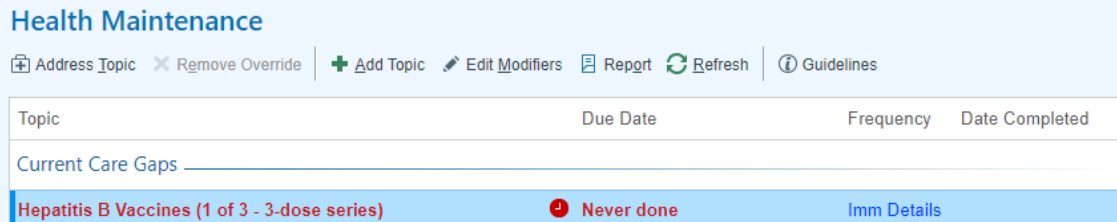


c.



3. With the **Health Maintenance** activity opened, navigate to a specific care gap. Double-click on the care gap to address it with relevant clinical data.

i.



ii.

Address Topic

Hepatitis B Vaccines

Select an Action

Document Past Immunization

Postpone

Discontinue

Never done

Accept

Cancel

iii.

Address Topic

Hepatitis B Vaccines

Historical immunization will be documented

Document Past Immunization

Postpone

Discontinue

Immunization Date





Immunization Name





Comments

Never done

Accept

Cancel

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3/21/2024 v.1

IT - Epic

Health Maintenance Scope

Care Gap Type

- Adolescent Depression Screening
- Cervical Cancer Screening
- Colonoscopy
- Colorectal Cancer Screening
- CT Colonoscopy
- Diabetes Screening
- Diabetes: Retinopathy Screening
- Diabetes: Hemoglobin A1C
- DTaP, Tdap and Td Vaccines
- Hepatitis A Vaccines
- Hepatitis B Vaccines
- HIB Vaccines
- HPV Vaccines
- Influenza Vaccine
- IPV Vaccine
- Lead Screening
- Mammogram
- Medicare Annual Wellness Visit (AWV)
- Medicare Initial Physical (IPPE)
- Meningococcal B Vaccine
- Meningococcal Vaccine
- MMR Vaccines
- MMR Vaccines: At-Risk Patients
- Pneumococcal Vaccine: Pediatrics (0 to 5 Years)
- Rotavirus Vaccine
- Sigmoidoscopy
- Varicella Vaccines