Professional Billing

🔴 High 🟡 Medium 🟢 Low
👤 People ⚙ Process ⬇ Technology
☺ Positive 😐 Neutral ☹ Negative

Change Name	Change Impact Description	Impacted Stakeholder Groups	Degree	Perception	👤	⚙	⬇
Experian Claim Scrubber	All charge review edits are currently built out in the today's system. In the future state, charge review edits will fire from both Epic and Experian.	• PB Coding Operations	🟢	☺		✔	
General Ledger Extract	In the current state, MLH is 100% manually pulling data into AP system, running reports and storing supplies information in Excel spreadsheet for financing. In the future state, data will be extracted from Epic and pulled to the AP system.	• PB Financial Leadership	🟢	☺		✔	
Automatic Letters	Currently, MLH sends letters manually. In the future, MLH will use Epic functionality to automate sending letters.	• PB Insurance Follow-up Operations	🟢	☺		✔	

MLH REIMAGINED

Professional Billing

High ● **Medium** ● **Low** ●

People | Process | Technology

Positive | Neutral | Negative

Change Name	Change Impact Description	Impacted Stakeholder Groups	Degree	Perception	👤	⚙	⤓
MLH will use 2020 and ULPS will track RVUs outside of Epic	Currently, staff manually review coverage changes. In future state, the 2020 values will be loaded into the RVU values in the system, and ULPS will utilize an external reporting system to report on RVUs.	• PB and ULPS Revenue Integrity	🟡	😐			✓
Blanket Charge Review	MLH will utilize a blanket hold for all inpatient E&M codes. ULPS will utilize a blanket hold for all inpatient charges.	• PB Coding Leadership	🔴			✓	

MLH REIMAGINED

Professional Billing

Methodist Le Bonheur Healthcare

Change Name	Change Impact Description	Impacted Stakeholder Groups	Degree	Perception	👤	⚙	📥
ULPS	MLH and ULPS are currently in different systems. In future state, MLH and ULPS will be in the same system.	• ULPS • MLH Revenue Cycle Leadership	🔴	😐		✔	
Automated Retro Judication	Currently, staff manually review coverage changes. In the future state, coverage changes will be automatically updated or rejected based on similar logic, minimizing manual review.	• PB Insurance Follow-up Operations	🟢	🙂		✔	

MLH REIMAGINED