

● High

● Medium

● Low

👤 People

⚙️ Process

💻 Technology

😊 Positive

😐 Neutral

😞 Negative

Change Name	Change Impact Description	Impacted Stakeholder Groups	Degree	Perception	👤	⚙️	💻
Simple Visit Coding (SVC) Auotmation	Current scope of automated coding is limited to mammograms. In the future, MLH will begin coding most OP accounts automatically.	• Coders	●	😊		✓	
HIM Charging Ownership	Today, MLH HIM owns only some bedside ED charging procedures and no infusion/injection charging. In the future state, MLH HIM will take on ownership of Observation Infusion and Injection charging as well as ownership of reviewing all ED charges.	• Coders	●	😞		✓	

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Deficiency Creation	Today, they run a manual process including emails and phone calls. In the future state, the process will be completed in InBasket.	<ul style="list-style-type: none"> <li>• HIM Deficiency Analyst</li> <li>• Physician</li> </ul>	●	😊		✓	
	In current state, only DC Summary deficiencies are auto-created for the Attending Provider, who may not be the correct discharging Provider. In future state, H&P and DC Summary deficiencies will be auto created for the appropriate Provider on the care team.	<ul style="list-style-type: none"> <li>• Physician</li> <li>• HIM Deficiency Analyst</li> </ul>	●	😊		✓	
	Current state deficiencies are communicated to Providers through Messenger in Cerner as well as emails, faxes, phone calls. In the future state, the process will be completed in InBasket. Addressing documentation deficiencies in Epic and communicating via InBasket.	<ul style="list-style-type: none"> <li>• Physician</li> <li>• Coding</li> <li>• HIM Deficiency Analyst</li> </ul>	●	😊		✓	

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Chart Correction Tasks	The chart correction process currently happens via email. In the future state, the process will be completed in InBasket and Work Queues.	• HIMS	●	😊		✓	
ROI Content	Today is released out of legacy system. With Epic, MLH will release legacy visit data out of the archive system, and only use Epic to release visits that take place on/after Go-Live.	• HIM ROI Staff	●	😊		✓	
	Today, MLH ROI staff and Datavant staff handle the majority of ROI requests. MLH's HBO staff handles some ROI requests for payors. In future state, Datavant will handle majority of ALL ROI requests for hospitals, clinics and billing departments except for continued care requests, patients' requests, Legal, or CMS (Medicare/Medicaid) requests.	• HIM ROI Staff	●	😊		✓	
Scanning outside HIM	In current state, all paper forms are sent to/picked up by HIM for scanning. Clinics and other departments will be able to scan/upload documents into OnBase for viewing in Epic, in a future state.	• Clinical Disciplines • HIM	●	😊			✓