




● High


● Medium


● Low


 People








 Process

 Technology


 Positive


 Neutral

 Negative


Change Name	Change Impact Description	Impacted Stakeholder Groups	Degree	Perception			
EpicCare Link - Legal, Marketing and Onboarding	No current state. In future state, they will communicate workflow expectations for inbound electronic referrals, orders, EpicCare Link sign-up to new locations during initial Link registration.	• Office Associate	●			✓	
EpicCare Link - Provisioning	No current state. In future state, they will be able to edit the confirmation message that appears after submitting a New Account Request that states how long end-users should expect to wait for their login credentials.	• Program Support	●		✓		
	No current state. In future state, external users will have the ability to change their own passwords following password requirements set at Epic System Definition.	• Program Support	●			✓	
	No current state. In future state, MLH EpicCare Link team will use Site Wizard to create new accounts directly from the New Account Request In Basket message.	• Program Support	●			✓	


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Change Name	Change Impact Description	Impacted Stakeholder Groups	Degree	Perception			
EpicCare Link - Site Administration	No current state. In future state, when identifying user groups and sites to roll out access to, a Site Administrator will need to be identified for each site.	• HH and Hospice Billers	●		✓		