one**Chart**

MethodistMD Website – Accessing Apps

Audience: Physicians and Related Roles

Overview of Website

 On <u>www.methodistmd.org</u> under the **Apps** heading, the **My Apps** link provides access to PowerChart, Cerner, other role-based applications, clinical applications, knowledge links and non-clinical applications.

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Quick Contact Numbers ontinuing Medical 901.516.8933	Recent News Sodium Bicarbonate Shortage Due to a national shortage of sodium bicarbonate, a shortage plan for sodium	Apps • My Apps Cerner & Clinical Applications (External Access Only)
Quick Contact Numbers ontinuing Medical 901.516.8933 ducation	Recent News Sodium Bicarbonate Shortage Due to a national shortage of sodium bicarbonate, a shortage plan for sodium bicarbonate drips is being reactivated as of 1/21/22.	Apps • My Apps Cerner & Clinical Applications (External Access Only) • Crimson Login

2. Clicking the **My Apps** link directs you first to the Citrix Login page. You may see a prompt to "Detect Citrix Workspace app." Click the button, then log on.

		User name:	
		Password:	
	Welcome to Citrix Workspace app		
citrix Workspace	Use Citrix Workspace app to access your applications and desktops		Log On
	Detect Citrix Workspace app	PHYSICIANS: For ASSOCIATES: For	assistance, please call the HelpDesk at 516-3111. assistance, please call the HelpDesk at 516-0000.

- **3.** If necessary, download Citrix: <u>https://www.methodistmd.org/onechart/connecting-to-onechart/</u>
 - a. For Windows Users:

You must be running Citrix Workspace 19.12.

- b. For Mac Users running macOS 10.15 Catalina, 11 Big Sur, 12 Monterey (up to 12.1):
 - You must be running **Citrix Workspace 22.01**.

NOTE: For earlier macOS versions such as Sierra/High Sierra, Citrix Workspace may not work on those devices. To download earlier MacOS versions, click here: https://www.citrix.com/downloads/citrix-receiver/



4. Once logged in to Citrix, choose a DUO authentication method.



Prerequisites for Citrix Workspace

You must have your device enrolled in DUO prior to connecting. To enroll in DUO, visit <u>https://www.gomolli.org/rd-system-services/information-technology/duo-2-factor-authentication/</u>.

- 5. After successful login, your list of Cerner applications display.
 - **a.** Click the application icon to open it.
 - **b.** Click the **Star** icon to save the application as a Favorite.
 - **c.** Click the **grey arrow** to expand the drop-down menu to remove an application from your Favorites.

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d. Click **Favorites** to see your applications.

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NOTE: Some users may see a **Categories** sub-group if they have been given access to specific AD groups.

Apps					
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6. You can also access Clinical Apps from the Clinical Application Links tab.

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Ambulance Requisition	LifeImage	Omnicell OC Web
Antibiograms (molli content)	McKesson Cardiology	PBX TelMedIQ Access
Case Management MCCM	McKesson Radiology e-Jack	et Pediatric Diet Manual
Centripetus	McKesson Radiology PACS	LITE PowerScribe 360 Portal
Consult/H&P	McKesson Radiology Stand	By Theradoc
Crimson	McKesson Study Share	TigerText Secure Messaging
Epiphany ECG	MLH Transplant Archive	