

MethodistMD Website – Accessing Apps

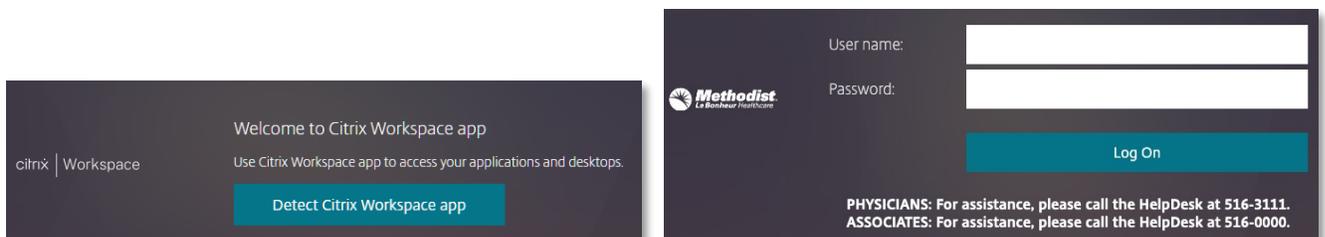
Audience: Physicians and Related Roles

Overview of Website

1. On www.methodistmd.org under the **Apps** heading, the **My Apps** link provides access to PowerChart, Cerner, other role-based applications, clinical applications, knowledge links and non-clinical applications.



2. Clicking the **My Apps** link directs you first to the Citrix Login page. You may see a prompt to “Detect Citrix Workspace app.” Click the button, then log on.

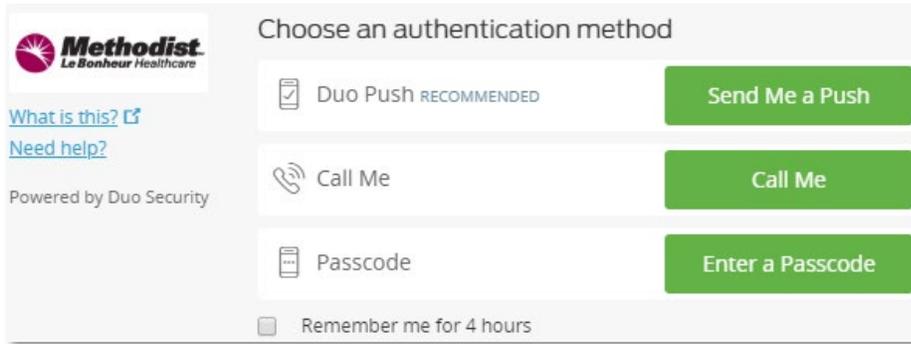


3. If necessary, download Citrix: <https://www.methodistmd.org/onechart/connecting-to-onechart/>
 - a. **For Windows Users:**
You must be running **Citrix Workspace 19.12.**
 - b. **For Mac Users running macOS 10.15 Catalina, 11 Big Sur, 12 Monterey (up to 12.1):**
 - You must be running **Citrix Workspace 22.01.**

NOTE: For earlier macOS versions such as Sierra/High Sierra, Citrix Workspace may not work on those devices. To download earlier MacOS versions, click here:

<https://www.citrix.com/downloads/citrix-receiver/>

4. Once logged in to Citrix, choose a DUO authentication method.

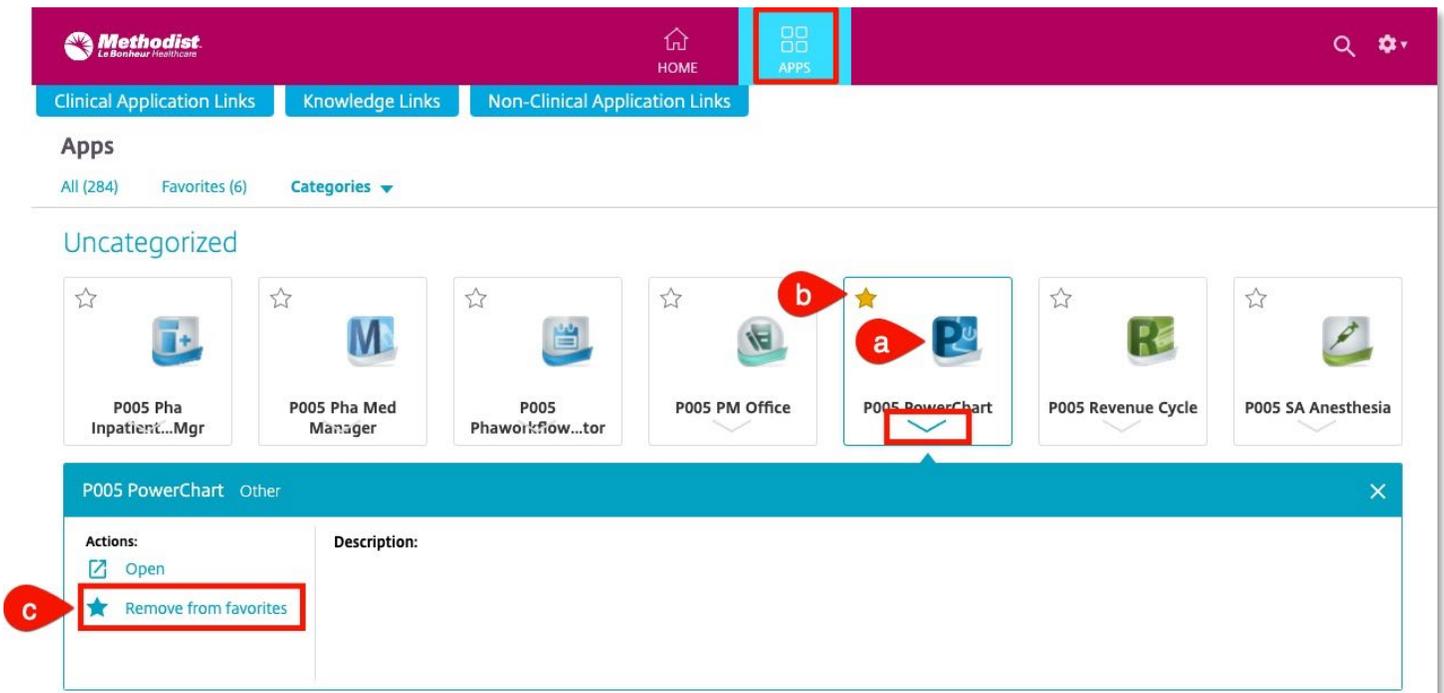


Prerequisites for Citrix Workspace

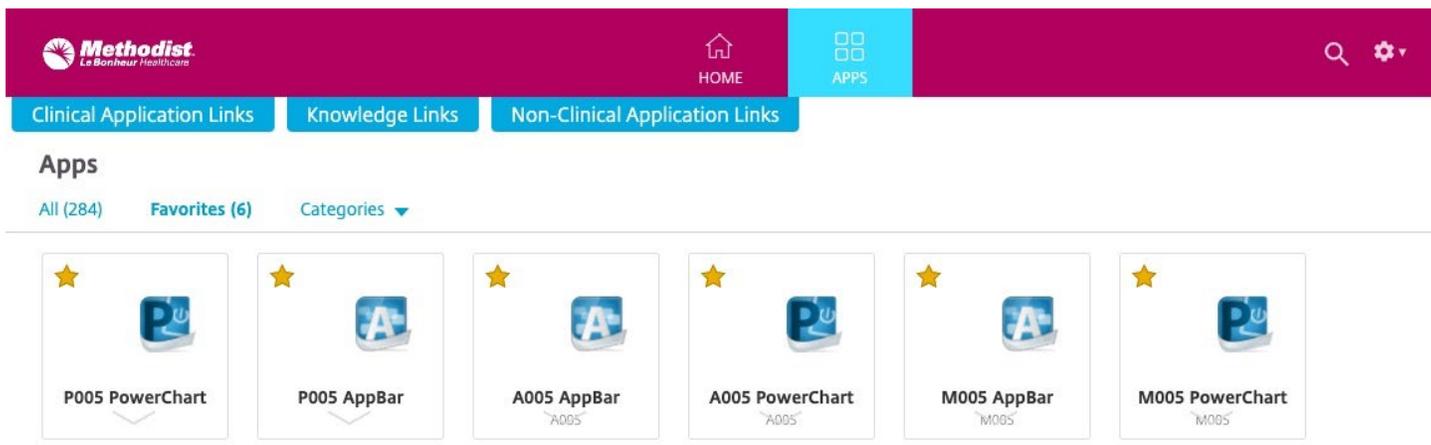
You must have your device enrolled in DUO prior to connecting. To enroll in DUO, visit <https://www.gomolli.org/rd-system-services/information-technology/duo-2-factor-authentication/>.



5. After successful login, your list of Cerner applications display.
 - a. Click the application icon to open it.
 - b. Click the **Star** icon to save the application as a Favorite.
 - c. Click the **grey arrow** to expand the drop-down menu to remove an application from your Favorites.



d. Click **Favorites** to see your applications.



NOTE: Some users may see a **Categories** sub-group if they have been given access to specific AD groups.



6. You can also access Clinical Apps from the **Clinical Application Links** tab.

