

Installing MobileIron on PERSONAL Android Devices

NOTE: These steps should NOT be used for MLH owned devices.

The MobileIron app (Mobile@Work) connects your device to the Methodist Le Bonheur Healthcare (MLH) MobileIron server and provides access to MLH approved applications while ensuring that MLH and patient data remain protected.

Prerequisite Registration Instructions

In order to download MobileIron and connect your device to the MLH network, you will need the following:

- Google Play is required to download the MobileIron Mobile@Work from the Google Play Store
- For best results, ensure your device is fully charged or connected to a power source
- Registration may not work over the MLH Guest Network. If no Wi-Fi connection, try your cellular connection.
- A valid 4 or 6 digit passcode set on the unlock screen. If existing passcode does not meet security requirements, you will first need to update the passcode.

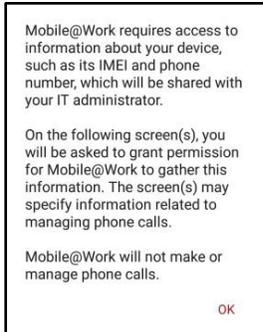
Download and Install Instructions

1. From your mobile device click on the Play Store icon 
2. In the Search engine type MobileIron Mobile@Work and click search. Choose the app  from the list.
3. Click Install then Open.
4. At the **Get Ready for Work** prompt, click "**Or register with server URL**" in the lower right corner and click **Next**.



5. Click URL and enter **mdm.mlh.org**. Click **Next**.

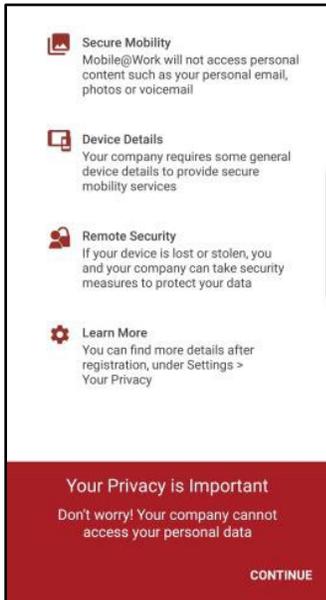
6. At the access prompt, click **OK**.



7. At the **Allow MobileIron to make and manage phone calls** prompt, Click **Allow**. **NOTE:** MobileIron will **not** make or manage calls. This option **must** be set to allow in order in order to register with the MobileIron server.



8. On the Privacy screen, click **Continue**.



9. When prompted, enter the following:
 a. User name = Your SAP#/Cerner login. Click **Next**.
 b. Password = Your SAP/Cerner password. Click **Sign In** in the lower right corner.

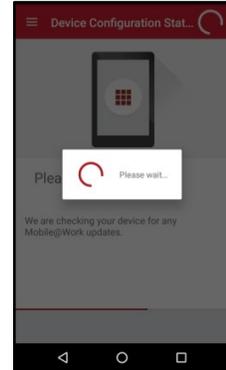
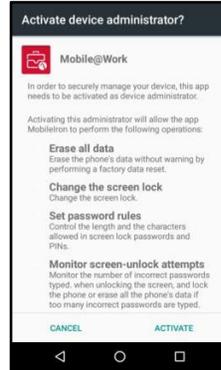
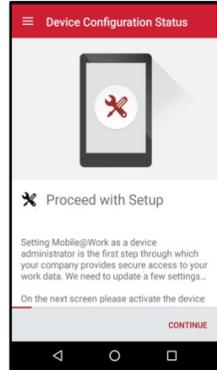
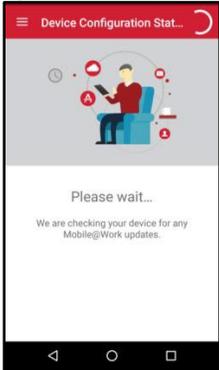
10. Configure and activate MobileIron device administrator for the Mobile@Work app.

At the Device Configuration Status screen, wait while credentials are being processing and Mobile@Work checks for updates.

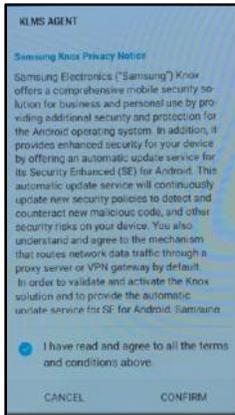
Click **CONTINUE** to proceed with Setup.

Click **ACTIVATE** to permit Mobile@Work to securely manage your device (required to proceed with registration).

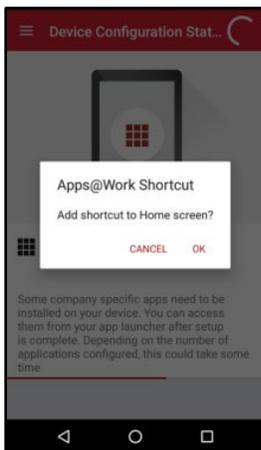
Wait while additional configuration checks are completed.



11. If the following **Privacy Notice** screen appears, accept the notice and click **Confirm**.



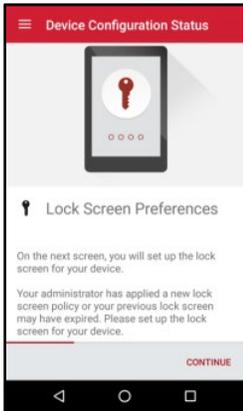
12. Click **OK** to add the shortcut to your Device.



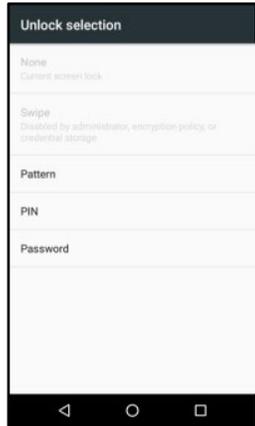
13. Set up Lock Screen preferences.

NOTE: Each individual's device may appear differently if a valid PIN is already set.

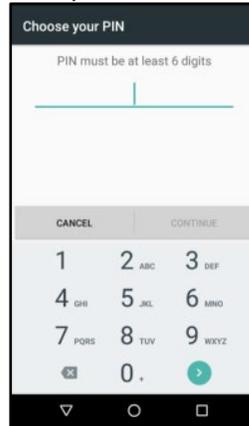
Click **CONTINUE** to set up **Lock Screen Preferences**.



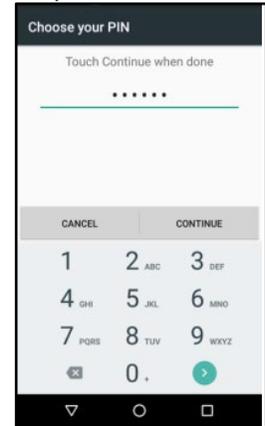
Choose PIN.



Choose a PIN that complies with the Policy.

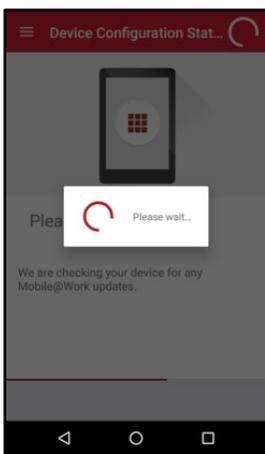


Tap **CONTINUE** to proceed to the next step.



Steps 14-17

14. Wait as additional configuration checks are completed.



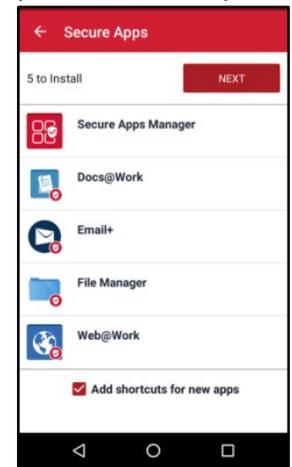
15. Click **CONTINUE** at the Secure Apps Manager screen to Install Secure Applications.



16. Wait as Secure Apps is retrieved for installation.



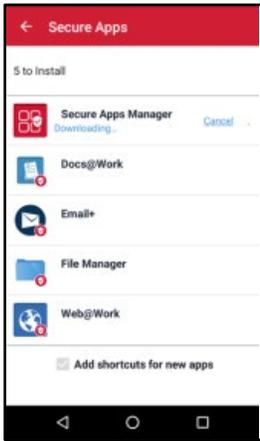
17. Click **NEXT** to install Secure Apps Manager. **Note:** The apps on your device may vary.



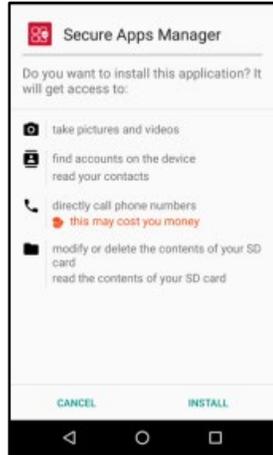
Steps 18-21

18. Wait as the application downloads.

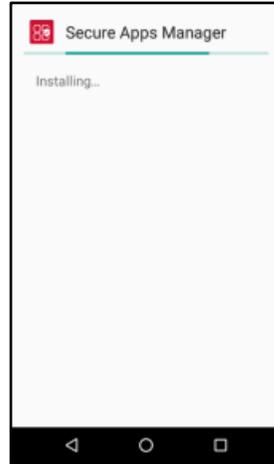
Note: The apps on your device may vary.



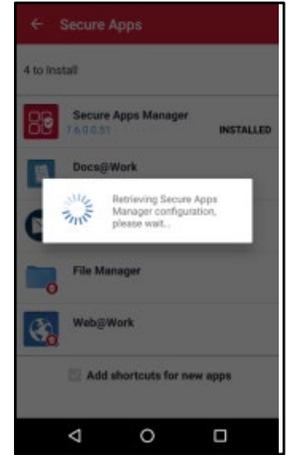
19. Once the download completes, information displays about the app. Click **INSTALL** to continue.



20. Wait as the application installs.



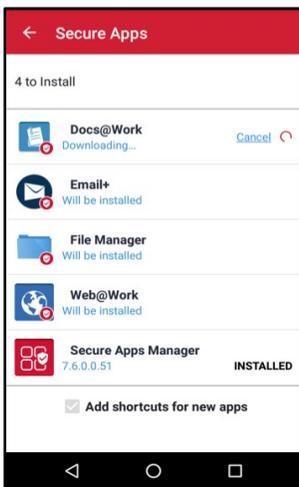
21. Wait as the Secure Apps Manger configuration is retrieved.



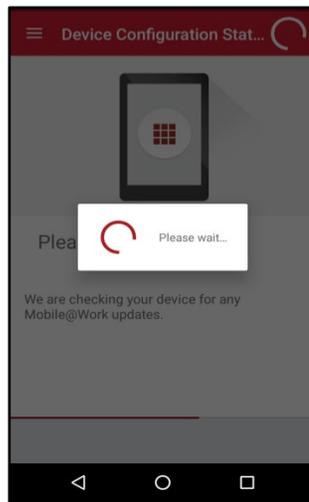
Steps 22-25

22. Once Secure Apps installs, the process will continue automatically.

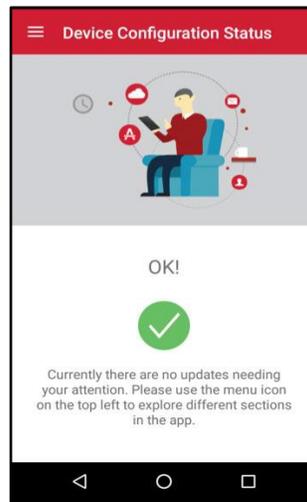
Note: The apps on your device may vary.



23. Wait as additional configuration checks complete.



24. Click the menu bar to view options for the Mobile@Work app.



25. Final setup is complete. Close Device Status window.

