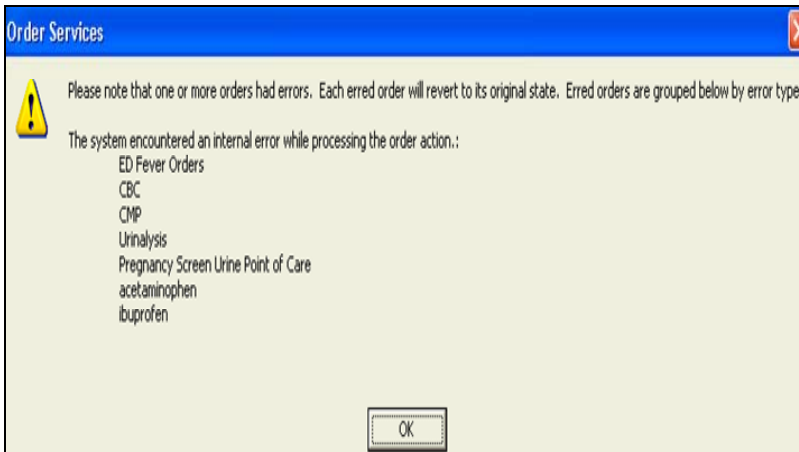


On August 25th, a change will be made in oneChart called synchronous orders.

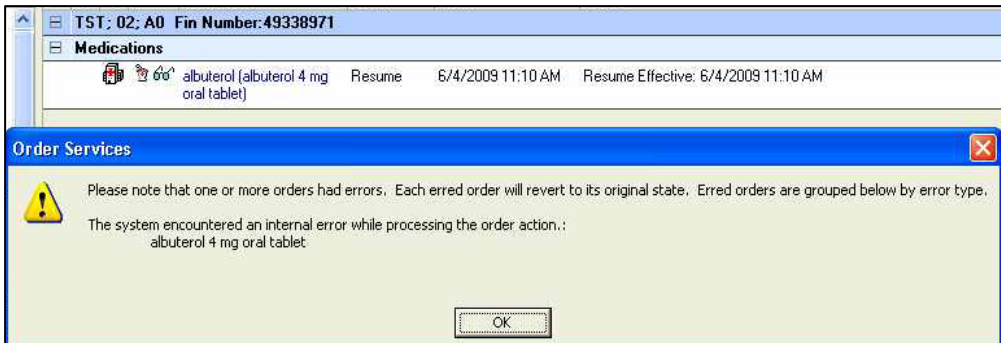
With synchronous ordering, orders entered on the Orders tab in PowerChart, FirstNet, and SurgiNet will process immediately upon order entry. When users click the Sign button after entering an order, an hourglass may display briefly as the order processes.

Please note that the hour glass is not an indication of slow system performance: it is an indication that the order (along with all other orders currently being signed) is being processed by the system and routed appropriately.

If an order does not process, an error message will now appear immediately.



If the order error occurs on an order that had been suspended, the provider will receive the following message.



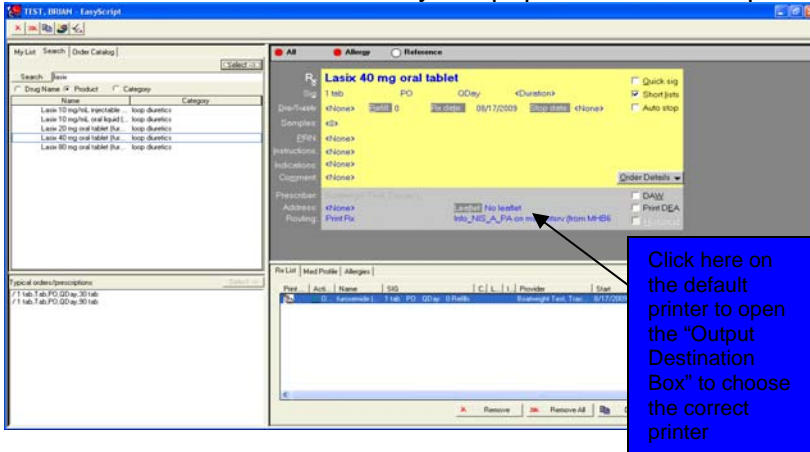
The physician or associate will click through the message and then re-enter the order or order set.

If an order cannot be entered after multiple attempts, the appropriate downtime order-entry process should be used, and the Associate/Physicians should call the IS Help Desk at 516-0000 or log a ticket using the Self-Service Help Desk.

Easy Script Prescription Printing

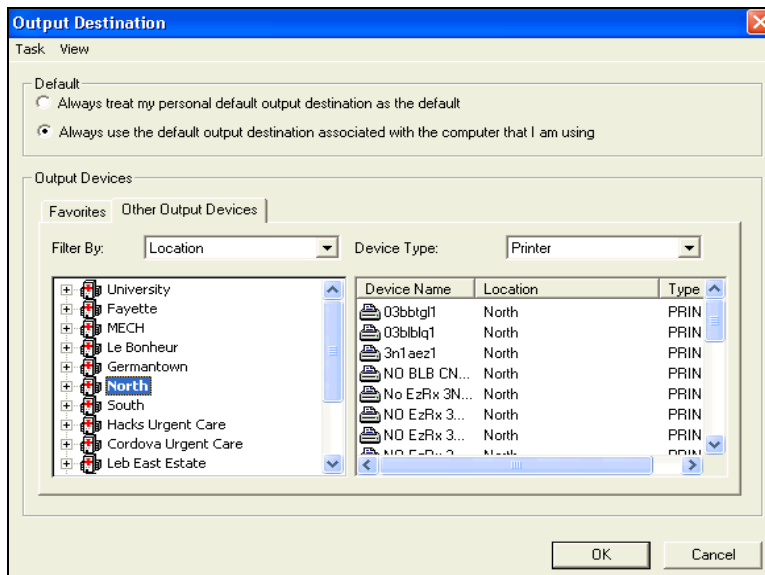
Easy Script printing will also change due to synchronous ordering, in that prescriptions will no longer automatically print to the Easy Script printer. Physicians will select the appropriate printer before signing the prescription. Commonly used printers can be saved in the physician's Favorites folder.

When the provider prepares an Easy Script prescription, click on the default printer located at the bottom of the Easy Script pad to select the printer.

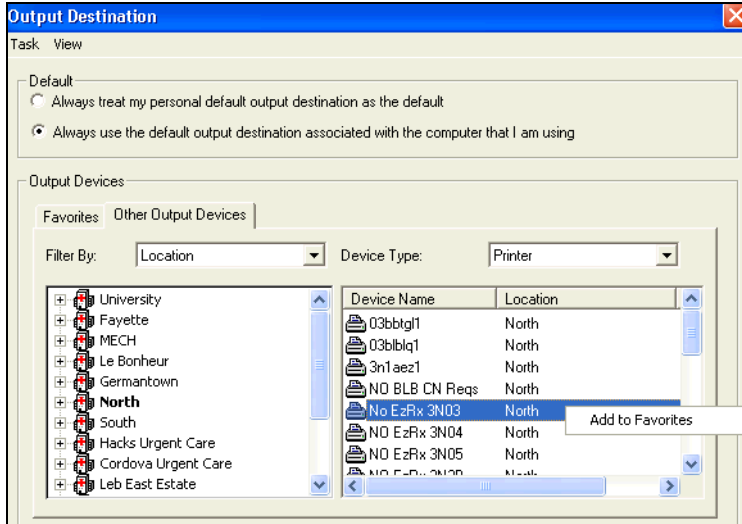


To select a printer and/or add the printer as a Favorite:

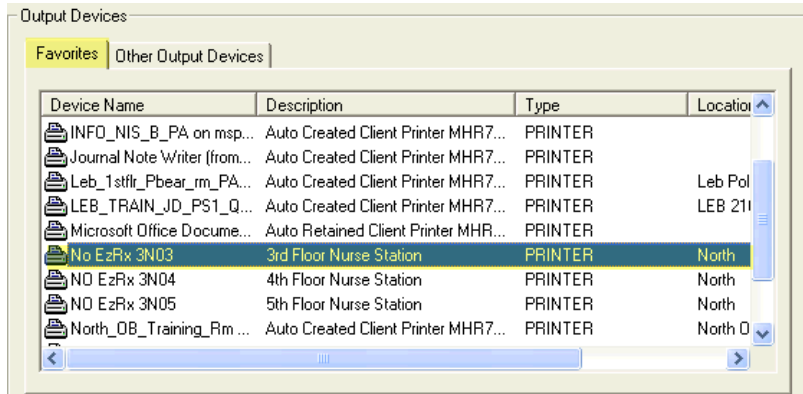
1. Left click on the location of the facility, not the Plus Sign. This will prompt the printers available to display on the right side of the window, under Device Name. Select the printer (EzRx) and then click OK.



2. To add as a Favorite, prior to clicking OK, right click on the Easy Script printer (EzRx) name and select **Add to Favorites**.



3. The printer will now display under the tab, Favorites.



4. Add all of the printers used commonly. When printing prescriptions, select the printer from the Favorites tab, instead of searching each time.