

## Section 1: Configuring iPads to Work on the Methodist Le Bonheur Healthcare Network

### General Requirements

- 1: iTunes Account Setup
- 2: Initial iPad Registration Complete
- 3: Apple IOS 4.2 or higher installed on iPad
- 4: Internet Connectivity - (At Methodist, iPad's use the **GuestNet** wireless network) – See Step 1
- 5: Application Required for Connectivity Installed and Configured – See Steps 2 & 3
  - Citrix Receiver for iPad – Allows access to Citrix applications

**Note: Please note that the officially supported versions of these applications are as follows:**

Citrix Receiver for iPad = 4.2.3

**Methodist IT will test, validate and document new versions of these applications as soon as possible. Please note that updating these applications prior to Methodist IT validating them may cause:**

- 1.) Incompatibility between your device and the Methodist Network and/or
- 2.) Application configuration loss which will require re-configuration of the applications as defined in this document.

6: Methodist IT recommends that you enable the Passcode Lock feature. This establishes a PIN for your device so that if it is lost or stolen, your iPad has an additional security layer enabled to protect the data on your iPad. This can be setup by choosing Settings, General, Passcode Lock and then entering a 4 digit code.

7: For security reasons, if an iPad is ever lost or stolen, users will be required to change their Methodist network password. This can be facilitated through a call to the Methodist Help Desk.

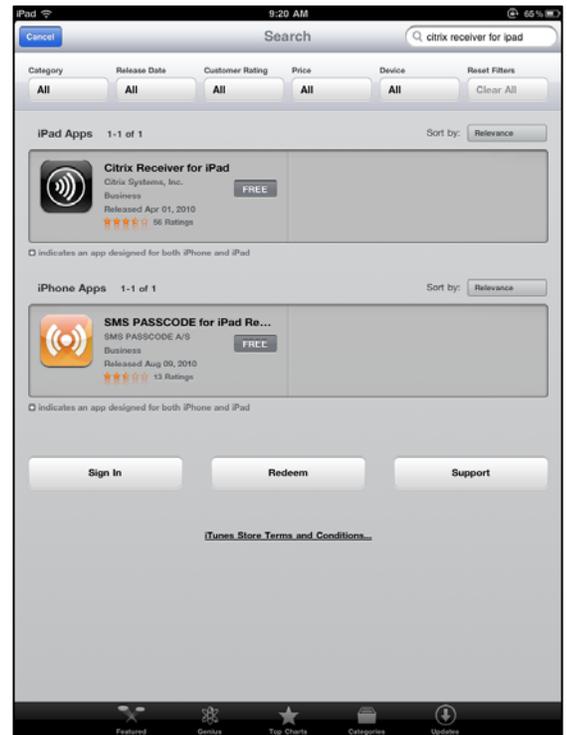
### Step 1: Configure iPad for Use on Methodist GuestNet Wireless Network

1. From the home screen tap **Settings**
2. Choose **Wi-Fi**
3. Verify Ask to Join Networks is set to ON
4. Choose **Guest** Network
5. Once the Guest Network connects, there will be a check mark to the left of the word Guest
6. Choose the arrow to the right of the word Guest on the Guest Network
7. Verify **Auto-Join** is set to ON
8. Set **Auto-Login** to OFF
9. Go back to main screen



## Step 2: Install Citrix Receiver for iPad application from iTunes

1. Search for “Citrix Receiver for iPad”
2. Install the Citrix Receiver for iPad application
  - a. Select **Free** or **Install** Button (*which button appears depends on whether you are logged into iTunes*)
  - b. Select **Install App** Button
3. Once the Citrix Receiver for iPad is installed, you are ready to configure the application.



## Step 3: Configure Citrix Receiver Application

1. Launch Citrix Receiver
2. Select **Get Started** under **Set up my enterprise app store**
3. In **Address** Field, type:  
<https://mobilecx.methodisthealth.org/citrix/pnagent/config.xml>
4. Click **Next**
5. Add the following items in the appropriate fields:
  - a. **Description:** Methodisthealth Virtual Apps
  - b. **Domain:** MH
  - c. **Username:** Your **My Apps** username, i.e. ab123456a
  - d. **Password:** leave **Blank**
6. Select **Save**
7. You will be prompted for a Password
8. Enter My Apps Password and Click **OK**
9. You will be presented with Citrix Applications

*This completes the initial setup of the iPad. Please review the rest of this document for additional information regarding workflow and helpful utilization tips.*

## Section 2: Using iPads on the Methodist Le Bonheur Healthcare Network

### Workflow

- 1: Establish Internet Connectivity
- 2: Launch Citrix Receiver and Enter Password

**Note:** For Assistance Installing the Citrix Receiver, please see section above entitled **Configuring iPADS to Work with the Methodist Le Bonheur Healthcare Network.**

### Step 1: Establish Internet or Guestnet Connectivity

#### Step 2: Launch Citrix Receiver

1. Launch Citrix Receiver from iPad Home Screen
2. Enter "My Apps" Password
3. Select OK
4. Once logged in, you will be able to launch your Citrix applications on your iPad.

*For security reasons, timeouts are set as follows:*

*Timeout due to inactivity = 30 Minutes*



#### Customize Citrix workspace

To add a favorite application to your Home space, select the "+" at the bottom right corner of the application box. These applications will be seen on the Home page of Citrix Receiver which comes up first. If you want to remove any favorite applications from your desktop, select the icon and hold down until an "X" appears in the left corner of the icon. Select the "X" and the application will be removed from your desktop. To remove the "X" from the icons, just tap on screen away from icons.

